



Mitsubishi Canada Limited

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TO WHOM IT MAY CONCERN

Dear Sir,

Our first dealings with Computer Support Experts began 2 years ago. We purchased 36 Compaq systems, expanded and mirrored our server, installed network faxing, upgraded our application software, setup AS/400 access on the PCs and setup E-mail between Toronto and our Vancouver, Montreal, and New York offices. Since then Computer Support Experts has moved all of our computers to our new office, and recabled for UTP cable, installed a remote dial-in server, set up our Internet access including Japanese character support, and installed our Japanese E-mail system.

On an ongoing basis, Computer Support Experts has maintained our server, workstations, and laser printers. They have responded to our issues promptly, and have often worked outside of normal business hours in order to accommodate us. At Mitsubishi Canada, we rely heavily on our information systems, and we rely heavily on Computer Support Experts to advise us, not only of new products, but ways for us to better manage our existing systems. This is very important to us as we have no in-house information systems department. Their technicians have always been polite and knowledgeable, and we will continue to rely on their expertise in the future.

Sincerely,

Wendy Wong
Chief Accountant.