



CONSULTEC LTD.
consulting engineers

September 30th, 2005

To whom it may concern,

It is with great pleasure that I write this letter, wholeheartedly recommending the services of the fine people at Computer Supports Experts!

We have been using the network management services (among other things) of CSE for many years and have been completely satisfied with every aspect of their involvement with our company.

The whole experience begins with the personable, courteous reception at their front end, namely Cheryl Sabourin. She is a great troubleshooter and quickly redirects all queries to the correct party with regards to the task at hand.

We have been dealing directly with 3 particular individuals (Mark Regliszyn, Rob Dykes and Phil Bradley) and so far, we haven't had any problems that they were not able to deal with in a timely fashion. Mark is visiting our office on a weekly basis to perform routine maintenance on the servers, as well as deal with any issues that may arise during the course of regular operations.

The strength of CSE lies in the fact that they have many talented individuals that all have their areas of expertise, from network management to programming tasks. If the "man on site" doesn't have the answers to a current problem, he's only a phone call away from someone at the office that does.

We've been through many so-called network support specialists but none have measured up to the exceptional service that we are currently receiving from CSE's talented staff. I highly recommend them to anyone in need of their services.

Sincerely,

Louis Bois
Systems Manager/Mechanical Designer
Consultec Ltd.

